

## Appendix 2 – Domestic Abuse & Sexual Violence Support Service summary figures December 2015 to March 2016

Table 1 - OUTPUT indicators: Leicestershire County & LLR targets December 2015 to March 2016

	Blaby	C/wood	H'boro	H&B	Melton	NWLDC	O&W	Total Leics County	LLR figure	LLR target
Helpline calls received (district & county are Q4 only)	39	230	58	143	51	148	65	734	2893	3000
New callers to the helpline	49	186	56	91	55	127	71	635	1551	1500
Business line calls received (district & county are Q4 only)	30	36	35	6	35	0	18	160	668	1093
Safety plans established	40	174	45	88	46	119	66	578	1436	1200
Service users starting face to face support (cases opened)	29	95	31	62	27	61	35	340	747	521
Telephone contacts to existing service users	182	808	231	371	201	280	310	2383	4930	782
Face to face contacts with existing service users	30	266	44	37	29	44	47	497	881	4437

Table 2 – Outcome measures: Leicestershire County December 2015 to March 2016

Outcomes	COUNTY	
	Target	Performance
Service user feels safer following intervention - measured at exit	88%	100.00%
Service user experiences reduction in domestic violence - measured at exit	78%	87.50%
Local practitioners report an increase in confidence in dealing with SVDV, post training	97%	N/A*
Service users gain increased access to justice	40%	100.00%
Service users experience reduced psychological distress	80%	96.67%
Service users experience improved health and well-being	78%	100.00%
Local stakeholders are confident in the service provided	95%	N/A**
Service user ethnicity reflects the local BME population	12%	12.96%
Those aged 13-18 affected by SVDV are supported	3%	11.74%
Service engages service users	80%	81.38%

\*no training courses run yet

\*\*survey not yet carried out

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